

# HUBSPOT SERVICE HUB

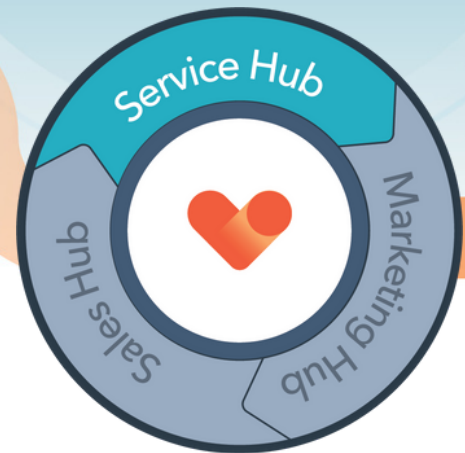
## Enterprise Onboarding

COST:

**\$2,800**

TIMELINE:

**4 Weeks**



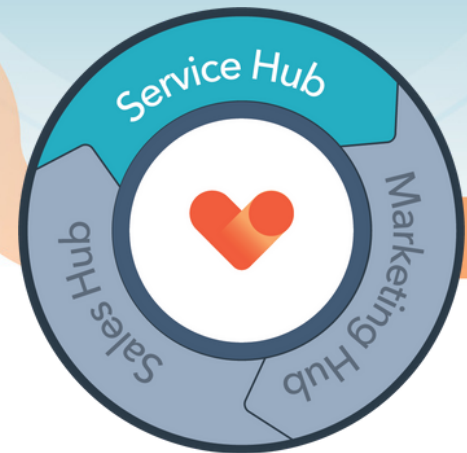
### OFFERS & SERVICES

- ➔ Kick-off/ Alignment Call
- ➔ Post Kick-Off Alignment Call
- ➔ Setup of Users & Associated Permissions
- ➔ HubSpot Account Settings and Tracking Codes Setup
- ➔ Branding Settings Setup for Logo, Fonts, Colors, Etc.
- ➔ Import of Existing Contacts & Companies into HubSpot CRM Database
  - Import Ready .Csv Files Must Be Provided. If Additional Assistance Is Needed With Data Strategy, Cleaning Data, Or Manipulating Data Prior To Import There May Be An Additional Fee. [Is My Data Import Ready?](#)
- ➔ Creation Of Custom Properties
- ➔ Creation of Essential HubSpot Service Reports and Dashboards
- ➔ Import Opt-Out Lists From Previously Used System
- ➔ Connect Email Sending Domain
- ➔ Setup Of GDPR Compliance Settings
- ➔ Setup Of HubSpot App Marketplace Integrations (Select HubSpot App Partners Only)
  - Excluded Integrations: Netsuite, Magento, ZoomInfo Inbound Enrich. ([Standard ZoomInfo Integration](#) Is Not Excluded).



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### OFFERS & SERVICES (CONT.)

- ➔ Build Out Of Ticket Pipelines & Statuses
- ➔ Connect Team Inbox For Service Requests (Up To 3 Channels)
- ➔ Turn On Settings To Automatically Update Ticket Status When Someone Replies
- ➔ Creation Of Service Reporting Dashboards: Service Overview, Service Team Performance
- ➔ Creation of Custom HubSpot Service Reports (Up To 3 Reports)
- ➔ Setup Service Snippets (Up To 3 Snippets)
- ➔ Creation Of Support Form & Connection To Ticket Pipeline
- ➔ Project Wrap Up Call